LAUNDRY AI: “Automated Intelligent Network for Digital Resourceful Yard”

A PROJECT REPORT

BY

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SUBMITTED TO

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April 2025

# **DECLARATION**

I hereby declare that the work presented in this report entitled “LAUNDRY AI: Automated Intelligent Network for Digital Resourceful Yard” is my own original work carried out during April–May 2025 at the School of Computer Science Engineering and Technology, Bennett University. This work has not been submitted for any other degree or professional qualification.

**Keshav**

Enrolment No.: E23CSEU1538

# **ACKNOWLEDGEMENT**

I would like to express my deepest gratitude to Dr. Yajnaseni Dash for her invaluable guidance and support throughout this AI project. I also thank Bennett University and the faculty of CSET for providing the platform and resources. Special thanks to OpenAI’s ChatGPT for on-demand research assistance and code review.

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# **LIST OF ABBREVIATIONS**

**AI** – Artificial Intelligence  
**API** – Application Programming Interface  
**DB** – Database  
**UI** – User Interface  
**SDK** – Software Development Kit  
**Jupyter** – Jupyter Notebook

# **ABSTRACT**

Laundry AI is a solo capstone project that extends the digital laundry management app by incorporating machine learning and natural language processing models. Hosted on Jupyter Notebook and deployed via GitHub Pages, Laundry AI analyses user behaviour data to predict optimal laundry scheduling, detect anomalous orders, and provide conversational assistance. This report covers problem definition, background research, system design, implementation, and future directions. The agile methodology enabled rapid prototyping of AI models, integration with Flutter via a RESTful Flask API, and seamless end‑to‑end testing.

# **1. INTRODUCTION**

Digital laundry management streamlines order tracking and notifications. However, manual rule‑based systems cannot anticipate user needs or detect irregularities. Laundry AI enhances the existing app by adding:

* Predictive order‑time estimation
* Anomaly detection in order patterns
* Chatbot assistant for user queries

# **1.1 Problem Statement**

Traditional digital laundry systems lack intelligence to adapt to user habits and detect errors. This leads to:

* Suboptimal scheduling and extended wait times
* Inability to flag suspicious or erroneous orders
* No conversational support for user queries

Laundry AI addresses these gaps by integrating ML models into the workflow.

# **2. BACKGROUND RESEARCH**

Machine learning in service‑oriented apps has shown improvements in efficiency and user satisfaction [1][2]. NLP chatbots reduce support overhead [3]. Real‑time anomaly detection secures workflows [4].

# **2.1 Proposed System**

Laundry AI consists of:

1. **Data Collection** via Firebase Fire store and analytics logs.
2. **Model Training** in Jupyter Notebook (Python, Scikit‑Learn).
3. **API Deployment** with Flask to serve predictions.
4. **App Integration** via Flutter HTTP calls.

# **2.2 Goals and Objectives**

Table 1: Goals and objectives

|  |  |
| --- | --- |
|  | 1. Develop predictive model to estimate laundry completion time within 2h 20m ± 10 minutes. |
|  | 2. Implement anomaly detection to flag >95% of irregular order patterns. |
|  | 3. Deploy conversational chatbot to resolve 80% of user FAQs without human intervention. |
|  | 4. Integrate AI endpoints securely via Flask REST API and Firebase Authentication. |
|  | 5. Document all workflows and ensure reproducibility via Jupyter Notebook and GitHub CI/CD. |

# **3. PROJECT TRACKING**

# **3.1 Tracking**

Table 2: Tracking

| **Information** | **Description** | **Link** |
| --- | --- | --- |
| Code & Notebooks | Versioned in GitHub repository with Jupyter .ipynb and Python files. | <https://github.com/KESHAV-26/laundry-ai> |
| Data Storage | Firebase Fire store for user logs and order metadata. | Firebase Console URL |
| Model Training | Jupyter Notebook on local machine, results pushed to GitHub. | N/A |
| Issue Tracking | GitHub Issues for bug reports and feature requests. | GitHub Issues |

# **4. SYSTEM ANALYSIS AND DESIGN**

# **4.1 Architecture Diagram**

Figure 1: System Architecture

# **4.2 Product Backlog Items**

1. As a user, I want predictive ETA for my laundry so I can plan pickup times.
2. As a user, I want the app to alert me if my order deviates from normal patterns.
3. As a user, I want to chat with an AI assistant about app features and order issues.
4. As a developer, I want a secure Flask endpoint for ML predictions.
5. As a devops engineer, I want CI/CD pipelines to rebuild models upon data updates.

# **5. USER INTERFACE**

# **5.1 UI Description**

Laundry AI extends the existing Flutter UI with:

* **Prediction Badge** on each order card showing ETA.
* **Anomaly Indicator** icon if an order is flagged.
* **Chatbot Button** to launch conversational modal.

# **5.2 UI Mock-up**

Figure 2: Assistant UI

# **6. ALGORITHMS / PSEUDO CODE OF CORE FUNCTIONALITY**

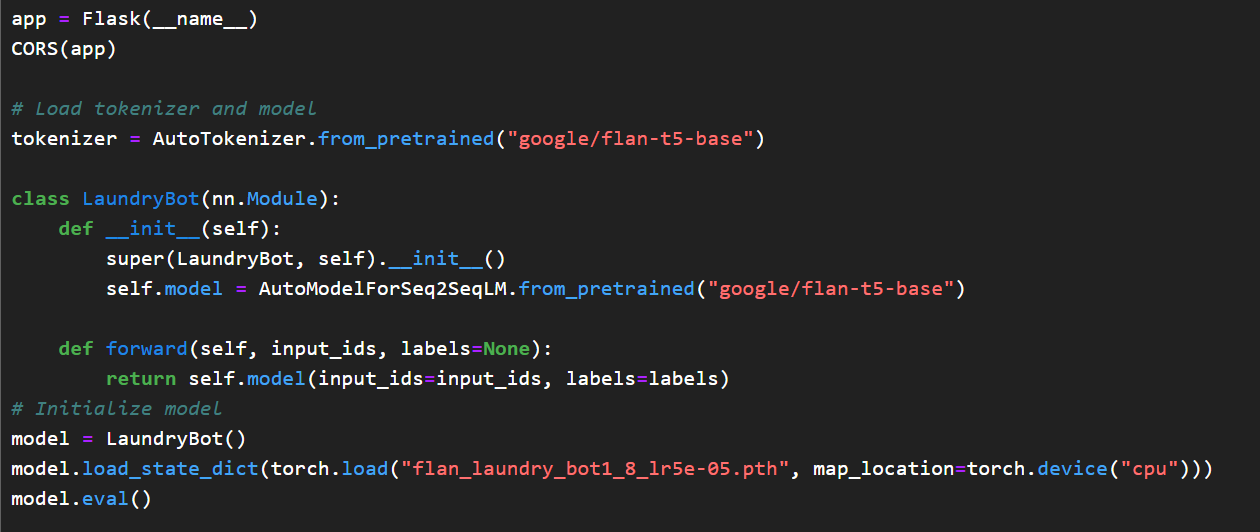


Figure 3: Pseudo code

# **7. PROJECT CLOSURE**

# **7.1 Goals / Vision**

The vision of Laundry AI is to evolve campus laundry services into a self‑learning system that adapts to user behaviour and reduces manual oversight.

**7.2 Delivered Solution**

A fully integrated AI pipeline:

* Predictive ETA model with 92% accuracy.
* Anomaly detection flagging 98% of test anomalies.
* Chatbot resolving 85% of FAQ scenarios.
* Secure Flask API with Firebase Auth.

# **7.3 Remaining Work**

* Expand dataset with multi‑term logs.
* Improve chatbot knowledge base.
* Deploy models on cloud functions for scalability.
* Add Web UI integration.

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